

PRIVACY POLICY

1. INTRODUCTION

All personal data you provide us with, including your image and voice, will be incorporated for strictly confidential processing in a file owned by SUNSET SOUNDS SL (hereinafter, "the Entity"), for the purpose of managing your attendance at events, as well as informing you of other products and services offered by the Entity and the possibility of carrying out profile segmentation with the aim of improving and optimizing the experience associated with the events.

By accessing our website and using our services, you expressly state that you have read and understood this Privacy Policy and that you accept it. This Privacy Policy may be subject to changes or modifications, so it is advisable to access it periodically.

2. DATA CONTROLLER.

In accordance with the provisions of Organic Law 3/2018, of 5 December, on the Protection of Personal Data and the guarantee of digital rights, the Entity SUNSET SOUNDS SL hereby informs the User of the website, hereinafter the User or the Customer, of the existence of a personal data file created with the data provided by users and collected on the website, and under its responsibility, for the purposes of providing information and the services offered on the website.

The Customer expressly accepts the inclusion of the data collected during browsing the website, or provided by filling in any form, as well as those derived from a possible commercial relationship, in the personal data file. During the data collection process, the Customer will be informed, either by means of a hyperlink or by including the appropriate mentions in the form itself, whether mandatory or not, of the collection of such data.

In accordance with the above, the data controller is the commercial entity SUNSET SOUNDS SL, with Tax ID number B22672380 and registered office at Calle Olmos, 50 - escalera A piso 1, 07003 Palma de Mallorca, Balearic Islands.

Contact details:

Telephone: +34611672688

Email: mailbox@sunsetsounds.es

SUNSET SOUNDS SL is the owner of the web domain www.sunsetsounds.es

3. DATA SUBJECT TO PROCESSING.

The personal data obtained or provided will be processed automatically or manually, as appropriate, and incorporated into the files of SUNSET SOUNDS SL, which is the owner and controller of its own files.

If you provide details of a companion, you undertake to inform him/her and obtain his/her consent for the processing of his/her data, which will be subject to this Privacy Policy.

The personal data we collect can be classified into the following categories:

a) Information provided directly by the User.

Certain personal data will be provided by the User directly. We may therefore ask you to provide us with your contact details (such as your full name, surname, address, telephone number and email address) in order to:

- Create or register a Customer account.
- Prepare and sign contracts.
- Send requests or communications.
- Subscribe you to our commercial communications.

Specifically, the data that may be requested from you will mainly be:

- Name.
- Surnames.
- Date of birth.
- Tax identification number.
- Address.
- Telephone number.
- Email address.

In the case of users acting as representatives or authorized persons, it will be necessary to provide the details of both the representative and the person represented.

b) Information collected automatically

We may automatically collect certain information when you access or use our website.

In particular, the information collected automatically may include data such as your IP address, the type of device used, the type of browser, your Internet service provider, your operating system, your Internet provider or your geographical location.

We may also collect other technical information, such as queries made on the Site and the time and date of access.

This information will be used exclusively to improve the quality of the service offered, as well as to prevent, detect and avoid possible fraud.

c) Information we collect from third parties.

We may collect information, including personal data, provided by third parties when they access the Site or each time they use it.

SUNSET SOUNDS SL shall not be responsible for the way by which third parties process your personal data. Any request for information regarding the disclosure of your information by third parties should be addressed to those third parties.

d) Information collected through communications;

Any communication with SUNSET SOUNDS SL via our website, email or telephone may be recorded or stored and may be monitored and used for quality control purposes, as well as in the event of a legal dispute.

e) Cookies

We use cookies and tracking technology ("Cookies") to collect personal data.

The User accepts that the website www.sunsetsounds.es may use cookies, which are files containing small pieces of data, such as a username or password, that are exchanged between a user's computer and a web server to identify specific users and improve their browsing experience. They are necessary for the proper functioning of the platform. They are temporary, i.e. when the User leaves the website, the cookies disappear.

You can allow, block or delete cookies installed on your computer by configuring the options of the browser installed on your computer.

4. PURPOSE OF PROCESSING.

The processing of all personal data collected, because of the use of this website or the request or contracting of any product or service or any transaction or operation carried out through this page is intended primarily for the maintenance and development of the contractual relationship, where applicable, established with the owner of this website.

In accordance with the above, your personal data may be used:

- To arrange and execute the corresponding contracts.
- To achieve our legitimate purposes and interests, provided that such interests do not conflict with your interests or violate your rights. Our legitimate interests will generally correspond to the operation of the platform and the need to communicate for the proper provision of our services, for security reasons, as well as our legitimate commercial interests.

- To comply with a legal obligation.
- To inform you of other products and services offered by the Entity and of the possibility of carrying out profile segmentation with the aim of improving and optimizing the experience associated with the events.

Notwithstanding the foregoing, your data may be used for the following purposes: management, administration, provision, expansion and improvement of the services offered, access to and use of our website, statistics, security, quality control, sending newsletters or commercial communications, informing you of changes to our terms and conditions or our privacy policy, improving your browsing experience, establishing measures to protect against fraudulent, illegal or unauthorized activities, and as well as to administer the Site.

SUNSET SOUNDS SL undertakes, in the use of the data included in the aforementioned file, to respect its confidentiality and to use it in accordance with the purpose of the file, as well as to comply with its obligation to store it and take all measures to prevent its alteration, loss, unauthorized processing or access, in accordance with the provisions of Royal Decree 1720/2007, which approves the regulations implementing the LOPD.

We will keep the data for as long as there is a contractual or commercial relationship with you, or until you exercise your right to erasure, cancellation and/or restriction of data processing. At the end of this retention period, SUNSET SOUNDS SL will delete, destroy, block or pseudonymize your personal data. In the event of blocking, your information will always be kept without being used or processed in any way, for as long as it may be necessary for the exercise of claims or if any type of judicial, legal or contractual liability may arise from its processing that must be addressed and for which reason it is necessary to proceed with its recovery.

5. TRANSFER TO THIRD PARTIES.

Your personal data will only be shared with third parties in the following cases:

- Suppliers or Collaborators: This includes managers or commercial agents.
- Third parties who provide or render services to the data controller.
- Business partners with whom we provide or offer the provision of products or services.

Similarly, your personal data may be provided to third parties to comply with legal or administrative requirements, summonses, orders or subpoenas; to exercise our legal rights; or in other cases permitted by law.

6. RETENTION PERIOD OF YOUR PERSONAL DATA.

We will keep your personal data for as long as is strictly necessary to fulfil the purposes for which it was collected, including for the purposes of satisfying any legal requirements (tax, accounting, etc.).

In order to determine the appropriate retention period, we take into account the amount, nature and degree of confidentiality of the personal data, the potential risk of damage caused by unauthorized use or disclosure of your personal data, the purposes for which we process such data and whether we can achieve those purposes by other means, as well as the provisions of current legislation.

Personal data may be retained even after the formal relationship has ended, exclusively for the purposes indicated above and, in any case, for the periods established by law, at the disposal of administrative or judicial authorities.

7. USERS' RIGHTS.

In any case, Users have **the right to request access** to their personal data, checking the data collected and ensuring that it is being processed in accordance with the law.

Likewise, they have **the right to request the rectification or modification** of their data if they consider that it is incorrect **and to request the deletion or suppression of their personal data** if their personal data is no longer useful for the purposes indicated; withdraw their consent, oppose the processing.

Users also have the right **to object to the processing** of their personal data and **the right to restrict the processing** of their data when the data may be inaccurate, when you do not want the data to be deleted and request its restriction, when the data is no longer necessary for the original purpose but cannot be deleted for legal reasons, or when the decision on your objection to the processing is pending.

Finally, Users will have **the right to request the portability of their data**. In exercising this right, you may request in writing information about your personal data that we have recorded in our system. In addition, you may request that we send your personal data to a third party, if this is technically feasible.

You may only exercise this right if it relates to the personal data provided, if the processing has been authorized by your consent or if it is necessary for the fulfilment of the provisions of the contract signed with you, or if the processing is carried out by automated means.

8. EXTERNAL LINKS.

Our Website may include links to third-party websites, plug-ins and/or applications. If you access other websites from the links provided on our Site, the operators of those websites may collect information about you and use it in accordance with their privacy policy, which may differ from ours.

We do not control third-party websites, and we advise you to review their privacy policies, to learn about the terms under which they collect, store, and use your personal data.

9. CHANGES TO THE PRIVACY POLICY.

SUNSET SOUNDS SL may modify this Privacy Policy at any time.

All modifications to this Privacy Policy will take effect immediately after their publication.

The most significant changes will be communicated to Customers by sending a notification to the email address provided, as well as by publishing a notice on our website. We advise you to review this Privacy Policy periodically.

10. DISPUTE RESOLUTION.

In the event of a discrepancy or conflict regarding the processing of your data, the data subject, without prejudice to any other administrative or judicial remedy, shall have the right to lodge a complaint with a supervisory authority, in particular in the Member State of the European Union in which they have their habitual residence, place of work or place of the alleged infringement.

Supervisory authority in Spain:

- **Spanish Data Protection Agency**
Calle Jorge Juan, 6, 28001 Madrid.
Tel. 901 100 099 - 912 663 517